

# ITIL 4: FOUNDATION CERTIFICATION

INFO BROCHURE



## Why Choose ITIL v4 Foundation Certification?

- **Global Recognition:** ITIL v4 Foundation is globally recognized, providing access to diverse career opportunities worldwide.
- **Career Advancement:** Stand out in a competitive job market by attaining ITIL v4 Foundation certification.
- **Increased Earning Potential:** ITIL v4 Foundation-certified professionals often enjoy higher salaries and lucrative career prospects due to their specialized knowledge in IT service management.



**ITIL<sup>®</sup> 4**  
FOUNDATION

## What You Will Learn

- IT Service Management Fundamentals
- ITIL v4 Framework Overview
- Service Value System (SVS) Components and Activities
- Four Dimensions of Service Management
- ITIL v4 Guiding Principles

# WHY CHOOSE US?

At ZOC Learnings, we take pride in our 15-year legacy as a prominent player in the IT training and certifications industry. With headquarters in Mumbai, India, and a global presence in Dubai, the USA, Canada, and the Philippines, we offer a diverse range of programs and certifications, including: CISA, PMP, SAFe, Agile Scrum, AWS, Azure, TOGAF, CISM, CRISC, CIA etc.



## WHO SHOULD ENROLL?

- IT Service Manager
- IT Operations Manager
- IT Project Manager
- IT Architect
- IT Consultant
- Service Delivery Managers
- Service Desk Analysts



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